

NEWSLETTER

Keeping You Informed

When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you. We can put you in touch with Carers Support Wiltshire, who are a local charity supporting all unpaid carers from age 5 years and upwards.

Burbage Surgery is proud to hold the Platinum Carers Award.

Shingles

We offer Shingles vaccinations to the eligible cohort of patients between 70 and 80. Please contact the surgery to check if you are eligible.

2023 already and here we are into February!

The surgery has been painted and is looking all spick and span.

We are busy as usual but always here to provide for you, our patients. Thank you to all those that have given us such glowing reports on our Family and Friends survey when collecting your medications. You can always pass on your comments to us using the Family and Friends survey sheets at the surgery or via our website.

Prescriptions: Thank you to all patients that are ordering their medications online, it helps to reduce the amount of paper that is processed. Patients can also add comments online advising the surgery that they may be ordering further medication as they are off on holiday.

If you regularly order two medications per month, it could be cheaper for you to purchase a prepayment certificate. Please ask at the surgery when collecting your medication for the prepayment leaflet. If purchased it is the patients' responsibility to ensure that this certificate is in date when collecting medication.

We are asking patients to now sign the reverse of the prescriptions to confirm that they are medically exempt, age exempt or have a prepayment certificate.

Please allow **4 full working days** for your prescription to be processed and if you have a mobile, we will text you when it is ready for collection. Please await this text message before coming to the surgery to collect. We are working hard to reduce this wait time for prescriptions. Thank you for your patience.

Recalls: If you have a red sticker on your medication bag, then you have a recall due. Please book the necessary appointment



Pneumococcal Vaccine

We would like to vaccinate patients over the age of 65 who are eligible for the pneumococcal vaccine to prevent pneumonia. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

MenACWY

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. Please call the surgery to book your appointment with one of our nurses.

with the nurse or GP and we can keep all your medical records up to date.

Blood Pressure Monitors: We have a blood pressure machine in the waiting room for patients to take their own blood pressure readings. Please feel free to come in and use this equipment. We also have a good supply of machines that can be loaned to patients, for a £10 cash deposit. This will enable patients to take their readings at home for a week, should it be required by the GP. If you have recently borrowed a machine from us, please remember to return it to the surgery as soon as you have completed your week of readings. The blood pressure machine will then be available for other patients to use.

Online booking: Thank you to all the patients who continue to use the online booking system to book appointments and order medications. If you wish to use this service you will need to obtain a username and password from the reception team. Please give us a call and we can text this to you.

NHS Health Checks: are for anyone whose age ends in a 0 or 5. You will receive a text from the surgery the month after you have received the correct age. However, if your age does not end in 0 or 5 and you have not had a NHS Health Check in the last 5 years, please call the reception team and they can book you in with either Ali or Elly the practice nurses.

Child Immunisations: We offer childhood immunisations, it is very important that the immunisations are given at the correct age. Your child's red book is a good source of information about immunisations.

Travel: We continue to offer a minimal travel vaccination service. We ask you to fill in an online questionnaire. Please look at 'Fit to Travel' first to see your requirements. We can only offer Tetanus, Typhoid and Hep A. We are unable to prescribe Malaria tablets.

Dr James Downie and the team wish to thank all the patients for their continued support.

